

Your mailbox is also available online via [Webmail](#).



- If the mail account is already set up in Thunderbird but giving errors – then rather try our [Thunderbird Troubleshooting](#) guide.
- Replace *example.com* with your domain name

Automatic Account configuration

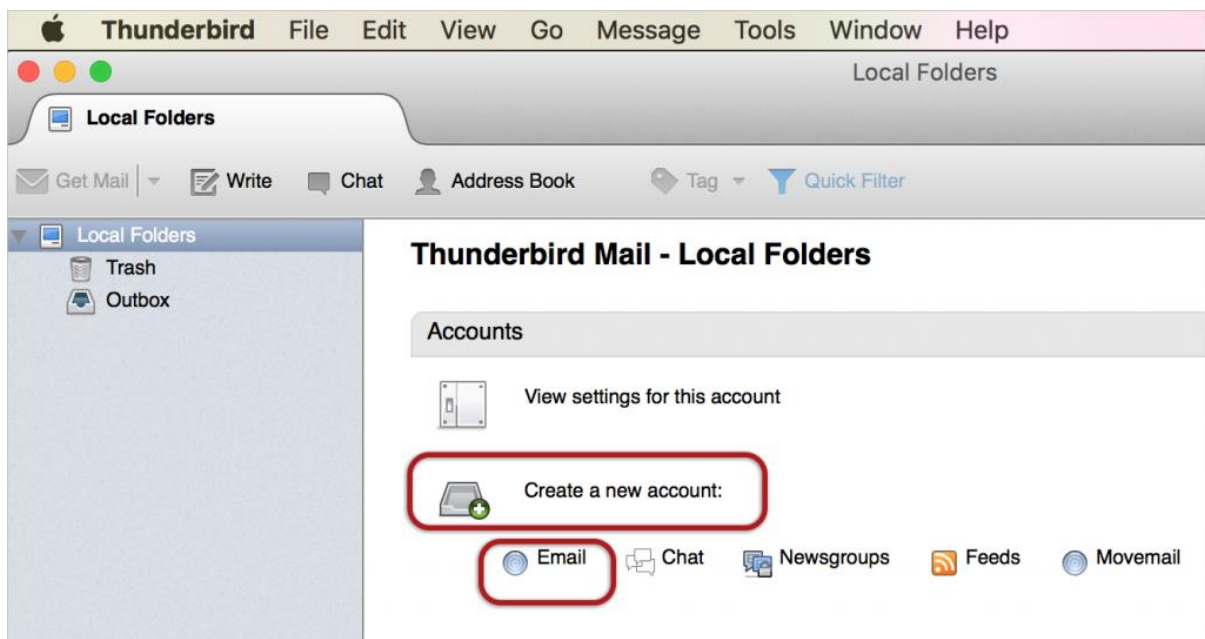
A new email account setup with Thunderbird is quick and easy using **Automatic Account configuration**.

However, reasons to rather use **Manual Configuration** are:

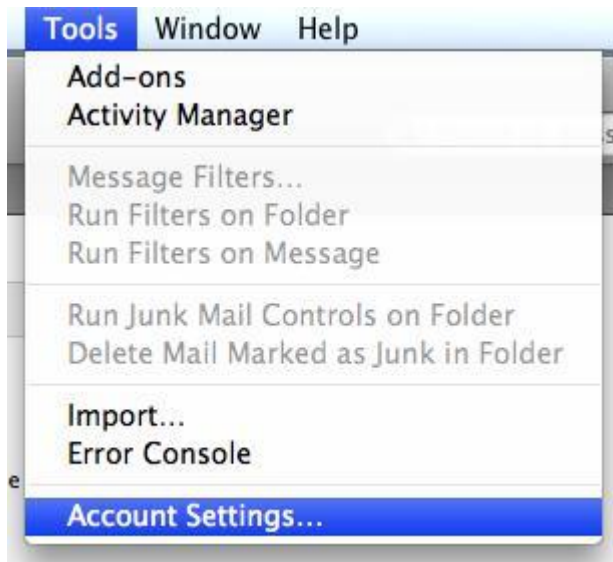
- if you prefer **POP**, as this automatic configuration defaults to [IMAP](#)
- if this is a new hosting account and domain [propagation](#) has not completed

View account settings

1. Launch Mozilla Thunderbird
2. If this Accounts screen opens, choose **Create a new account > Email** – proceed to step 4

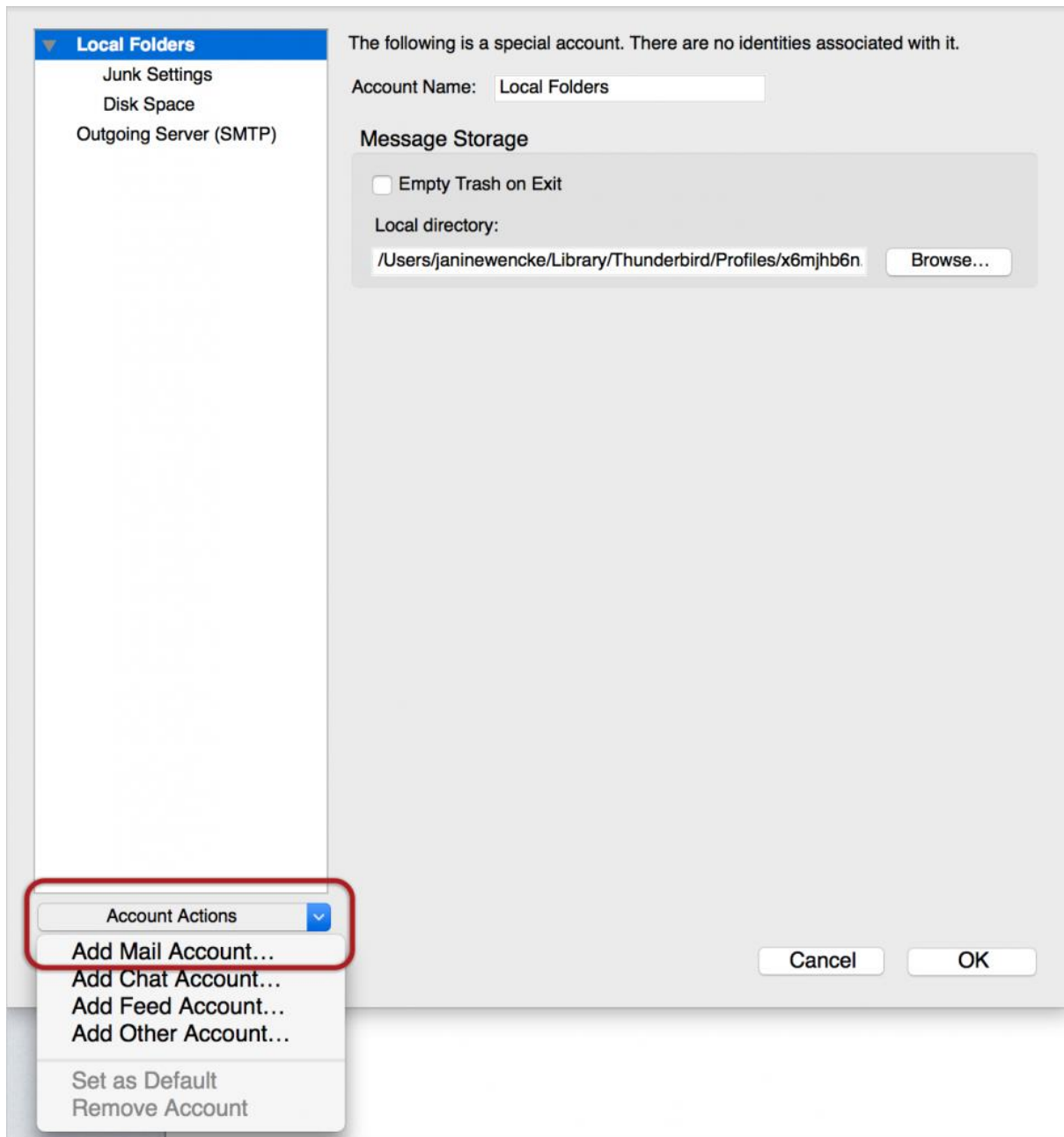


Or alternatively, on the toolbar at the top, select **Tools** and then **Account Settings**



Add mail account


3. Click the **Account Actions** dropdown and then select **Add Mail Account** from the list



4. Ignore this option and choose **Skip this and use my existing email?**

Would you like a new email address?

In partnership with several providers, Thunderbird can offer you a new email account. Just fill in your first and last name, or any other words you'd like, in the fields above to get started.

 gandi.net

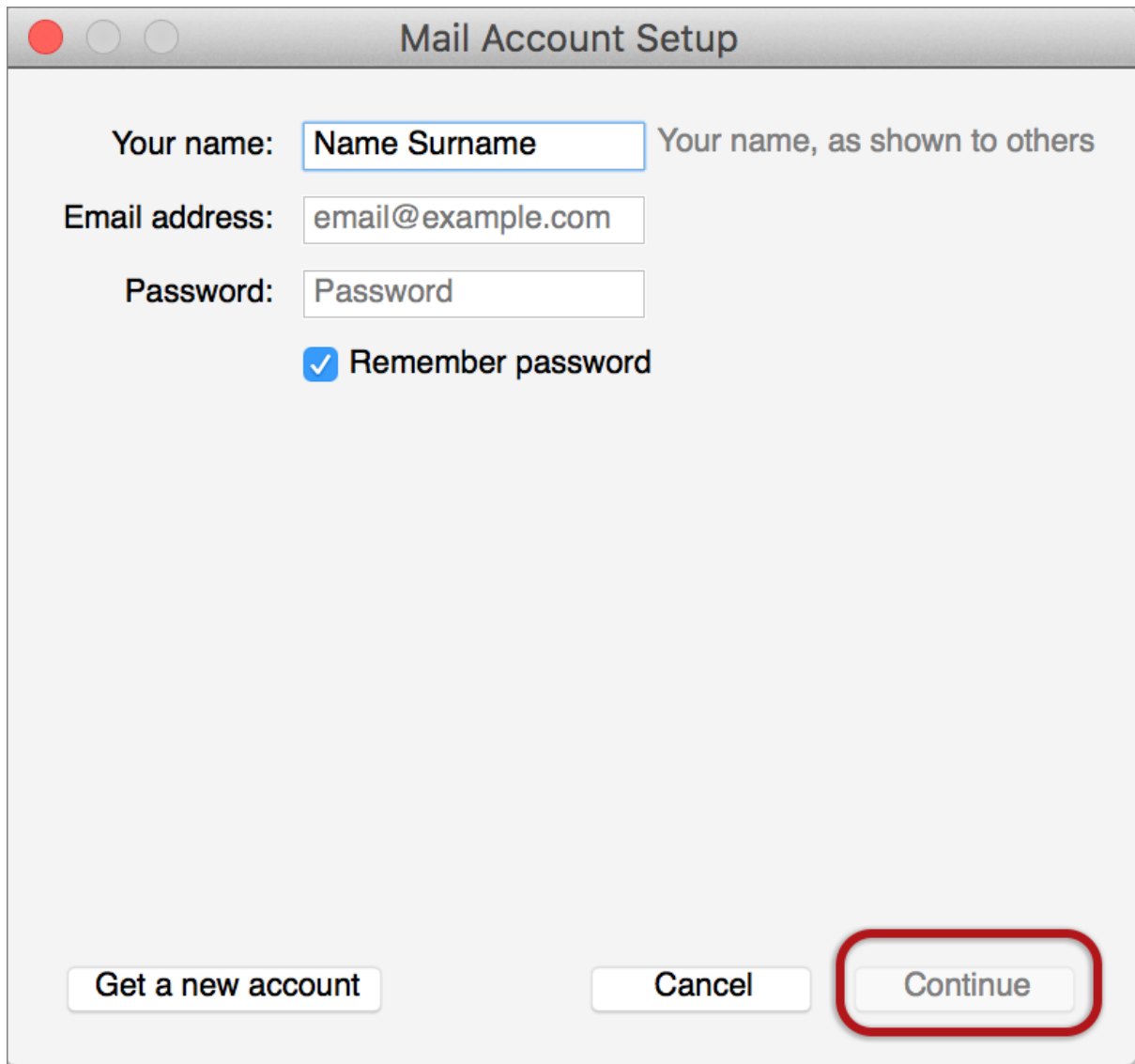
The search terms used are sent to Mozilla ([Privacy Policy](#)) and to 3rd party email providers gandi.net ([Privacy Policy](#), [Terms of Service](#)) to find available email addresses.

Enter your details

5. Enter the following details:

- **Name** (which will appear the “From” field in your emails)
- **Email address**
- **Password** (stipulated when you created your email account in konsoleH – (forgotten passwords can be [reset by Easy2Access](#))

6. Then click **Continue**



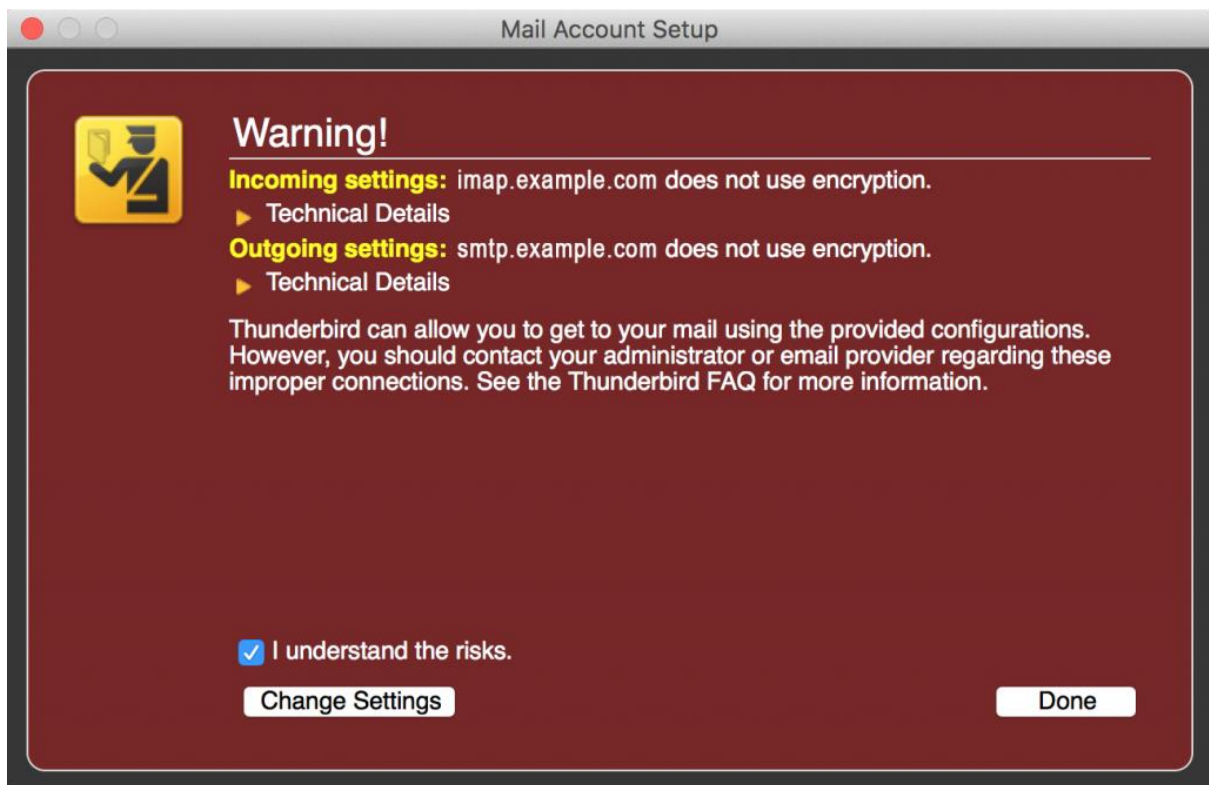
The image shows a 'Mail Account Setup' dialog box with a title bar containing three window control buttons (red, yellow, grey) on the left. The main content area contains the following fields and options:

- 'Your name:' label followed by a text input field containing 'Name Surname' and a descriptive text 'Your name, as shown to others' to its right.
- 'Email address:' label followed by a text input field containing 'email@example.com'.
- 'Password:' label followed by a text input field containing 'Password'.
- A checked checkbox labeled 'Remember password'.

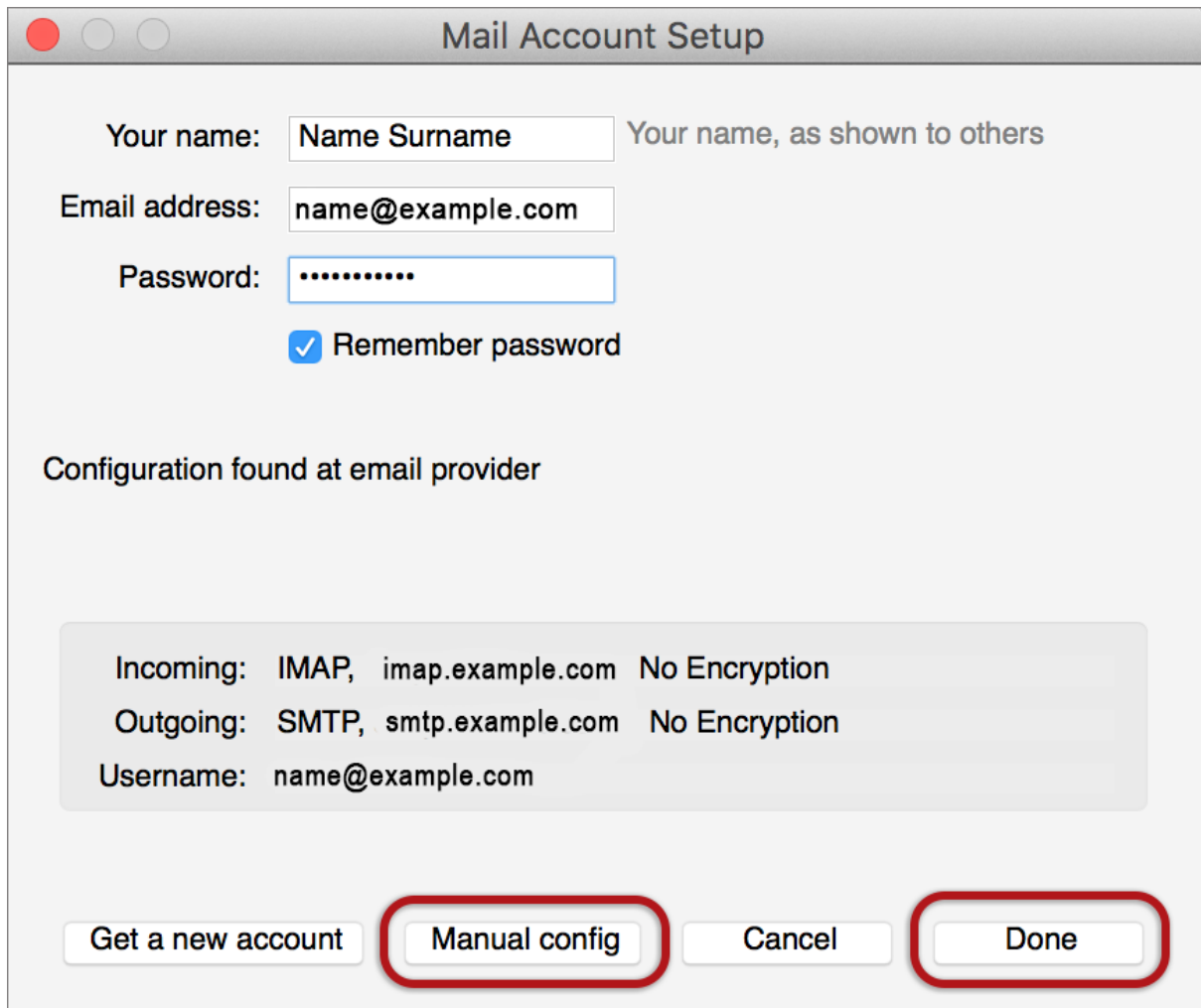
At the bottom of the dialog, there are three buttons: 'Get a new account' on the left, 'Cancel' in the center, and 'Continue' on the right. The 'Continue' button is highlighted with a red rounded rectangular border.

Edit settings

7. Thunderbird will now automatically check your email settings. Ignore this warning message, **tick** and choose **Done**



8. This screen confirms your chosen settings > **Done**.



The image shows a 'Mail Account Setup' dialog box with the following fields and options:

- Your name: Your name, as shown to others
- Email address:
- Password:
- Remember password

Configuration found at email provider

Incoming: IMAP, imap.example.com No Encryption
Outgoing: SMTP, smtp.example.com No Encryption
Username: name@example.com

Buttons:

9. If your settings are not found, click the **Manual config** button and continue:

Manual configuration

Follow the Automatic configuration above, and then choose **Manual config**.

Ensure that your **settings are correct** as below (these are the default settings – replacing with your own name and domain).

- Choose [POP or IMAP](#)
 - **IMAP**: Incoming **port 143**, Outgoing **587** (as below)
 - **POP** : Incoming **110**, Outgoing **587**
- Ensure that the **User Name** is the **full email address**.
- If you don't know your password, [reset by Easy2Access](#).

Your name: Your name, as shown to others

Email address:

Password:

Remember password

The following settings were found by probing the given server

	Server hostname	Port	SSL	Authentication
Incoming:	<input type="text" value="imap.example.com"/>	<input type="text" value="143"/>	<input type="text" value="None"/>	<input type="text" value="Normal password"/>
Outgoing:	<input type="text" value="smtp.example.com"/>	<input type="text" value="587"/>	<input type="text" value="None"/>	<input type="text" value="Normal password"/>
Username:	<input type="text" value="name@example.com"/>			

10. Choose **Re-test** > **Done**.